

Miralix Time

Miralix develops software for integration of telephony and data, with the purpose to make the working process easier and to improve the efficiency level in the company.

The concept is based upon the motto; "it's that easy".

The solutions are very user-friendly and useful for the company, who wants to provide great service and efficiency towards the Customers.

Miralix Time is very often an "need to have" application that automatic helps controlling the telecommunication in your company.


With Miralix Time it is no longer necessary closing the extension manually, while the employee is on vacation.

Miralix Time enables you quick and easy to type the vacation plan, duty roster etc. in advance and thereby control the telephone traffic automatically. The company can then turn focus towards their customers, and the employees will not listen to phones that are calling at employees who are on vacation, at a course, on vacation or at something else.

Miralix Time gives outstanding possibilities for timetabling the telecommunication in your company.

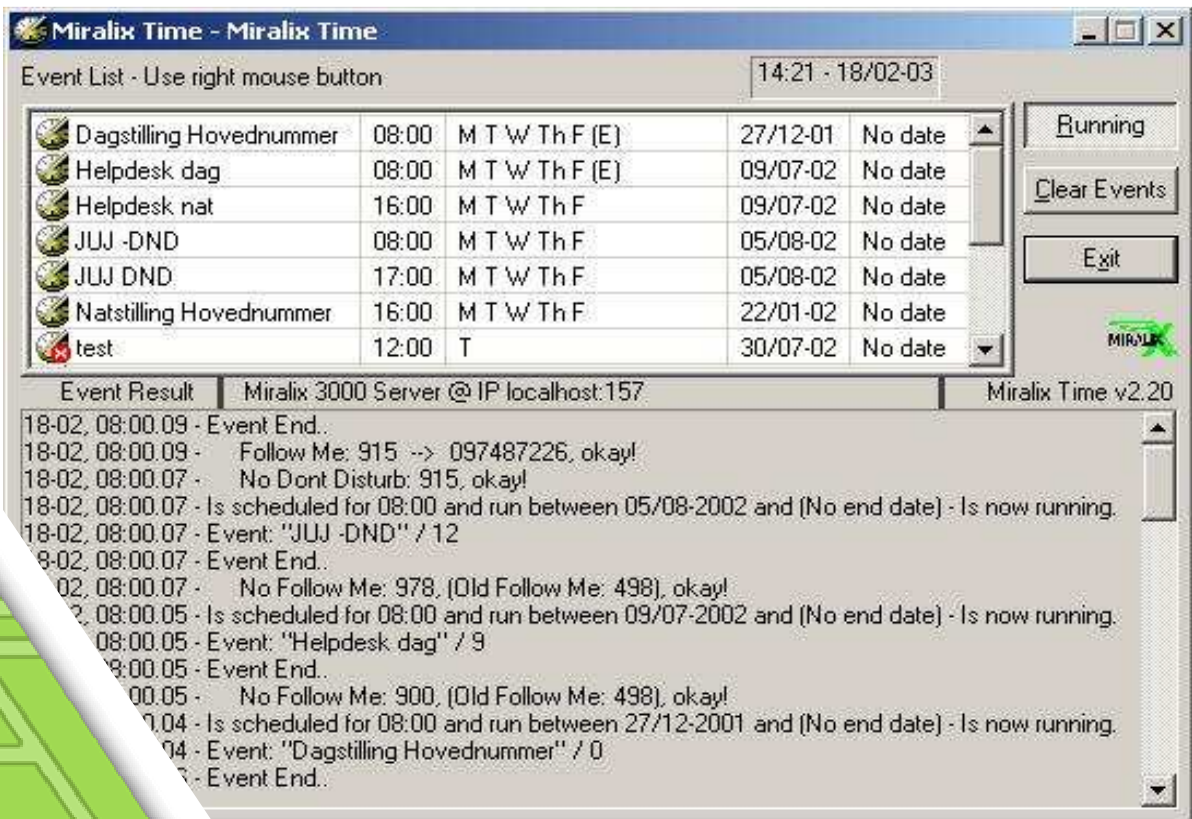
Miralix Time can e.g. perform the following commands:

- "Follow Me".
- "Do Not Disturb".
- Setting an extension group in night and day.
- Incoming A-number conversion: Enables the company to divert all incoming calls to certain extensions.
This facility is especially useful for companies that e.g. have more department placed on different addresses and where each department closes their main number down at different times.
- Assistant call: This facility makes you able to decide what in general shall happened to busy- or "Do not disturb" calls, e.g. that the calls in the daytime shall end at the operator but stays on the extension at night. Calls to an extension will then hear that the extension is busy although the operator is closed for the night.

Event name: JUU DND Active
Server: localhost
Start date: 05-08-2002 End date: 19-02-2003
At time: 17:00:00 Current Time: 08:38.56 - 19/02/03
 Monday Thursday Sunday
 Tuesday Friday
 Wednesday Saturday
No Follow Me: 915
Dont Disturb: 915
 

It's that easy

- Traffic classes: The facility gives you the possibility to change traffic classes in such a way that it is impossible for chosen extensions to make international calls.
- Possibility automatically sending a SMS message to the Mobile phone, e.g. as a reminder to the employee the particularly day.
- Via "Run Dates" Miralix Time enables you via a duty roster to control where the main numbers shall be converted to.
- Exception dates: The facility makes it possible on different times and days to adjust the phone system not to perform forehand typed operations on weekends, holidays etc.
- Other facilities can after a closer analyze of your company's need be added to Miralix Time.



Above: Screen picture shows the different activities that is set to happen this particular day.

The IT responsible person in the company will with Miralix Time obtain a clear picture over the different commands and can with a single right click easily delete, change or add the wanted commands.

System requirements:

Philips iS3000, PC with Windows 2000 or XP and Miralix 3000Server.

Miralix reserves the right to change the functionality without notice, and is not liable for errors or omissions in this information.

Further Information about the product, contact your dealer

