



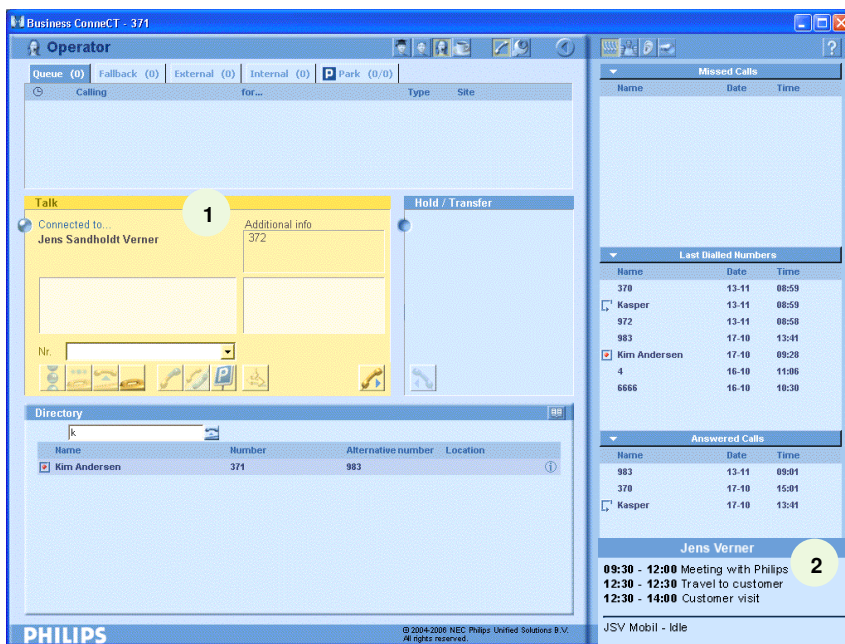
# Miralix for NEC Philips switchboards

**The Miralix products for NEC Philips SSV60E & BusinessConneCT PC switchboards enable you to send automatic generated phone messages and automatically show the present calendar appointments.**

The operator serves, as the external face of the company. Therefore it is important that the first impression is positive and that the call handling is efficient with a high service level.

Miralix NW Email, NW Calendar and NW SMS are special developed supplementary software for the NEC Philips PC switchboards and enable the operator to serve the customer in the best way possible.

## NEC Philips BusinessConneCT with Miralix calendar info:



1. Here the extension is shown
2. The Miralix window automatically shows the current work related calendar appointments

## Automatically calendar display:

Miralix B-field scanner automatically gives the operator a view over the employee's appointments while the call is present in the NEC Philips SSV60E/BusinessConneCT PC switchboard.

## Completely calendar lookup:

This facility allows you, via a user-defined hotkey, to consult an employee's calendar appointment for the day. The Miralix software supports Microsoft Outlook, Lotus Notes, Novell GroupWise and others if required.

## Phone messages as Email or SMS:

Miralix NW Email and NW SMS allow you to send automatic generated phone messages as Email or SMS. The phone message includes the customers phone number, the email address for the employee, Date/time and the customers name if this is available in the database

## Reference:

The Miralix Software for NEC Philips SSV60E is tested, certified and distributed by NEC Philips.

**... IT'S THAT EASY ...**



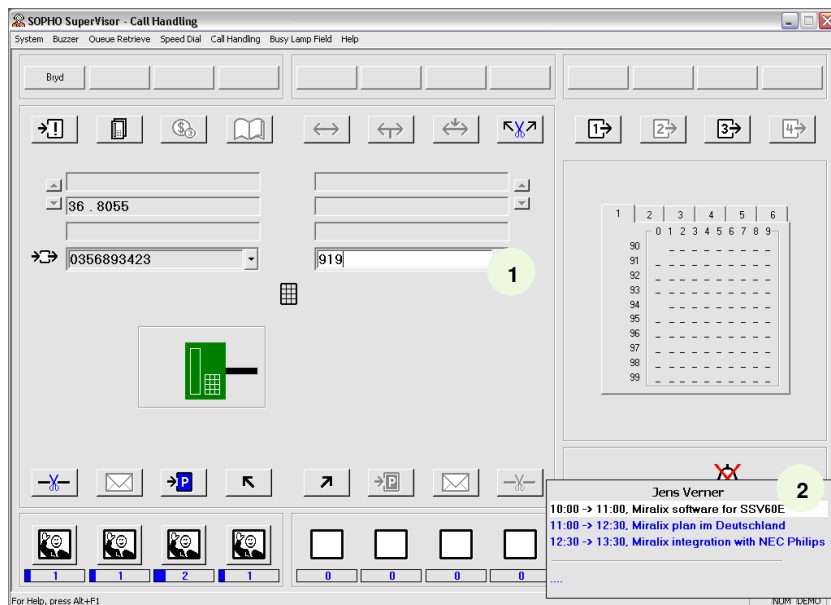
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## Hot-key facility:

Via a single keystroke (i.e. "Alt-Q"), you can move directly from another program to the NEC Philips PC switchboard.

This facility is very helpful for the busy operator, who saves the time changing between the various programs via the "Alt+Tab" command.

## NEC Philips SSV60E (PC switchboard) with Miralix Calendar info:



1. Here the extension is typed
2. The Miralix window automatically shows the current work related calendar appointments

## Customization:

The Miralix software for NEC Philips SSV60E PC switchboard can be integrated with different calendar systems, can show absent codes which are typed on the phones can synchronize contact data with other database systems and can be enabled to share information between several calendar servers.

## Choice of language:

In Miralix NW Email, NW Calendar & NW SMS you have the option to choose between many different languages.

## Flexible integration:

It is possible to integrate with Microsoft Outlook, Lotus Notes, Novell GroupWise and others if required.

## Database integration:

We have the ability to develop integration with other systems i.e. CRM-, Calendar-, ERP-, database-systems and others.

## "Hotkeys":

It is also possible to manually define all the hotkeys used by the products.

... IT'S THAT EASY ...