



Miralix OCS Connector

Miralix OCS Connector ensures a professional and secure handling of your telephones via Microsoft Office Communicator (MOC).

Microsoft OCS is an efficient unified communication tool for the employees. With Miralix OCS Connector the functionality is furthermore increased by controlling your telephony via the user interface in the Microsoft application.

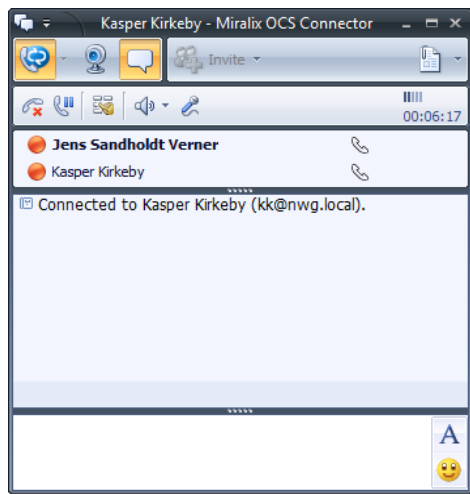
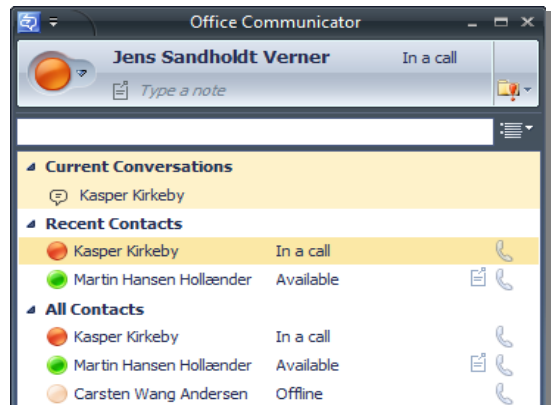
Telephone status in Microsoft

Miralix OCS Connector shows the telephone status of your colleagues. You are therefore ensured that calls are not transferred to a busy telephone or absent colleagues.

For Danish mobile operators Miralix is able to show cell phone status in the MOC as well.

Visible advantages

By gathering all status information in one application you get a clear status overview, save time and increase the service level.



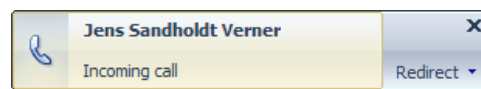
Easy and clear phone handling

By utilising the Miralix OCS Connector the MOC can dial, answer, transfer and end telephone calls from your PBX.

You create a professional communication between users and customers via your own network and telephone system.

No calls are lost as you receive an e-mail with information about unanswered calls. It is easy to call the person directly from the e-mail, ensuring you do not lose important calls from customers.

In the same way an incoming email will pop a toast window within MS Outlook, a pop-up window will automatically appear on the screen when there is an incoming call.



Miralix OCS Connector does not change anything in the user interface of Microsoft. The user simply gets access to a quick and fast telephone status and call handling.

Miralix OCS Connector does not need to be installed on your PC or MS OCS. A small configuration is all you need to have your telephony integrated into Microsoft OCS.

Visit www.youtube.com/miralix76410989 and watch our videos about Miralix OCS Connector.

... It is that easy ...